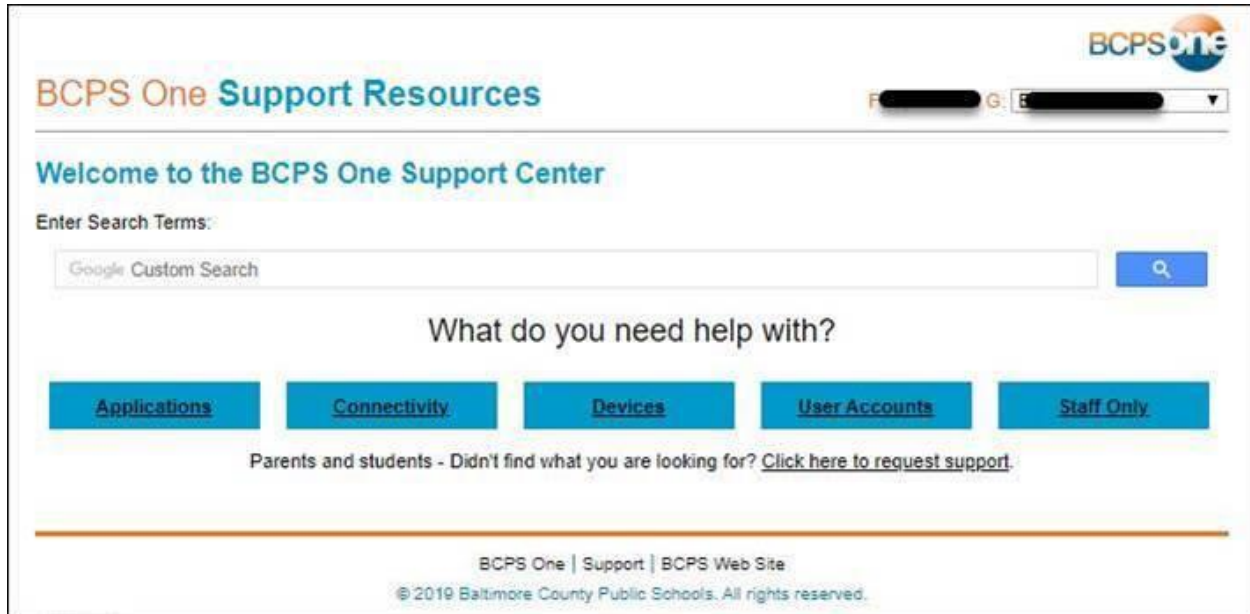


New BCPS Self Help and Knowledgebase

The new self-help/knowledge base is live for parents and students as well as the new support request form within BCPS One. Click [here](#) or go to <https://bcpsone.bcps.org/> and click on **Support**.



The screenshot shows the BCPS One Support Resources page. At the top right is the BCPS One logo. Below it is the text "BCPS One Support Resources" and a search bar with "F" and "G" labels. A horizontal line separates this from the main content. Below the line is the heading "Welcome to the BCPS One Support Center". Underneath is the text "Enter Search Terms:" followed by a search input field containing "Google Custom Search" and a blue search button with a magnifying glass icon. Below the search bar is the question "What do you need help with?". Underneath this are five blue buttons with white text: "Applications", "Connectivity", "Devices", "User Accounts", and "Staff Only". Below the buttons is the text "Parents and students - Didn't find what you are looking for? [Click here to request support.](#)". At the bottom of the page is a horizontal line, followed by the text "BCPS One | Support | BCPS Web Site" and "© 2019 Baltimore County Public Schools. All rights reserved."